

TERMS AND CONDITIONS OF GAME OF LIFE ACCOMMODATION BOOKINGS

Introduction

- 1.1 By accessing and using any of the services offered on this website or through our offices ("booking services") you agree to be bound by the terms and conditions set out herein. Game of Life may at any time modify these terms and conditions and you are requested to review them periodically.
- 1.2 Game of Life reserves the right to refuse instructions relating to your booking PRC Membership or your shareholding received from a non shareholder, a non PRC Member, Guests and/or third parties. If you cannot transact on your own behalf, you may appoint an agent by submitting a Game of Life approved power of attorney and supporting identity documents to Game of Life for consideration. Game of Life reserves the right to accept or reject such a mandate.
- 1.3 These terms and conditions constitute the entire agreement between yourself and Game of Life relating to the booking services. No failure or delay on the part of Game of Life in exercising any right or remedy hereunder or enforcing these terms and conditions shall operate as a waiver thereof.
- 1.4 Every effort is made to ensure the accuracy of the information provided by our office and contained online. Game of Life accepts no responsibility for any errors or omission and reserves the right to amend, vary, supplement or cancel any of the documentation and information contained on our web site.
- 1.5 Game of Life shall not be held liable or responsible in any way in the event of an accident, death, injury or loss suffered during the occupation of the premises howsoever caused.
- General
- 2.1 You acknowledge that each rental property may be owned by a separate and distinct legal entity from Game of Life. Any additional fees prescribed by the property owner will be for your account. Game of Life accepts no liability for any costs and expenses incurred during your stay.
- 2.2 Game of Life accepts no liability whatsoever for any injury, death, loss, damage, accident, delay or inconvenience suffered by you, your family and guests and any invitees at any property, arising from any cause whatsoever.
- 2.3 Maximum resort or rental property occupancy limits must be adhered to at all times. *(If unauthorised maximum guest numbers are exceeded; Game of Life will be entitled to fine the guest and / or ask the guests to leave without a refund. By using the booking services, you irrevocably agree to leave the property (together with your family and/or guests,) on receipt of a request to do so).*
- 2.4 No pets are permitted at any rental property.
- 2.5 Check in time is 14h00 out of peak times and 16h00 in peak times and rooms must be vacated by 10h00 on the day of departure, unless otherwise sanctioned in writing by Game of Life. *(An extra charge will be levied for any early arrival or late departures).*
- 2.6 Upon arrival, guests are to inspect their rental property and the contents thereof against the inventory and report any damages, breakages, deficiencies or faults to Game of Life immediately, failing which it will be assumed that the damage was caused by yourself and a charge will be payable. Game will typically deduct the amount due using the details supplied



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to them on the credit card authorization form, failing this Game will invoice the client and the client is obliged to pay within 24 hours or the amount will be deducted from the breakage deposit.

- 2.7 No smoking is permitted inside any of the rental properties.
- 2.8 Tenants are to leave the premises as they found them, in a tidy and orderly fashion.
- 2.9 Game of Life reserves the right to claim from you any costs relating to premises left excessively dirty and any breakages or damages to the material structure of the premises, including but not limited to all appliances, golf cart, linen, crockery, cutlery and furnishings.
- 2.10 The Rules of the Estate, together with the Rules of the Body Corporate are to be strictly observed. Game of Life pride themselves in offering Luxury Self Catering Villas and have the interests of all stakeholders at heart. These include the client AND the property owner, the estate and the residents and fellow guests of the establishment. Game therefore reserves the right, NOT TO quote or even cancel bookings in the following circumstances;
- ❖ Where clients are planning a party.
 - ❖ Where there are guests under the age of 25 with no accompanying parent.
 - ❖ Sports tours or group bookings where noise and /or any disturbance is anticipated.

In the event that our terms are breached by clients, we reserve the right to fine them and expel them from their rented accommodation with no refund. In these instances we also reserve the right to black list the clients and ban them from our Villas.

- 2.11 Game Of life reserves the right to recover from you any costs or fines incurred due to any breach of the Body Corporate and / or estate rules (speeding fines, tail gaiting, making excessive noise, etc...) of the estate in which the rental property is situated.
- Reservation Terms and Conditions for Booking
- 3.1 A booking will only be secured upon payment of the full rate and breakage deposit by way of EFT or credit card payment to Game of Life and return of an accepted quotation including these terms and our credit card authorization form.
- 3.2 A non shareholder or non PRC Member booking will only be secured upon an immediate payment of a 50% deposit made by way of EFT or credit card payment to Game of Life, with the outstanding balance to be paid no less than 45 days prior to arrival. Failure to do so may result in booking cancellation.
- 3.3 All confirmed bookings and any amendments to confirmed bookings, change of rates, and all other administrative functions will be subject to a booking administration fee. Late booking fees and rates shall be determined at the time, should the booking be accepted.
- 3.4 Any cancellation of bookings made 31 – 60 days prior to arrival date will result in a cancellation fee of 50% of the total cost.
- 3.5 Any cancellation of bookings made between 30 – 0 days prior to arrival will result in a cancellation fee of 100% of the total price.
- 3.6 In the event of cancellation in terms of clause 3.5 and Game of Life receives an alternative booking to fill the vacancy, the cancelling party will only be liable for any shortfall in the rate and the administration costs thereof.
- 3.7 Please sign the attached Credit Card Charge Form and return it to our head office. This will authorise Game of Life to debit your credit card for any amounts owed to Game of Life including damages or loss caused by you during your stay.



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3.8 All quotations are subject to availability and price fluctuations from time of booking. We also reserve the right to cancel, substitute or change any booking should the property concerned become damaged, neglected or unavailable for any reason whatsoever.

3.9 In the event that the rental is not up to our standard e.g. due to maintenance or repair, Game of Life reserves the right in its sole discretion to place guests in similar accommodation.

Changes to Terms and Conditions

4.1 These Terms and Conditions, and/or any fees payable to Game of Life in terms hereof, may be changed from time to time at the sole discretion of Game of Life without notice to you. A current copy of the updated Terms and Conditions will be available at the premises of Game of Life and may be inspected during office hours. In addition, a copy of the current Terms and Conditions will also be available on the Game of Life website (www.gameoflife.co.za).

4.2 No warranties, guarantees, undertakings or representations made by Game of Life, its Directors, officers, employees, agents or servants, not contained herein, shall be of any force or effect.

Guest acknowledgment and signature

I hereby confirm by signing this form that I have read and fully understand these terms and conditions and I hereby accept and become bound by them.

Full Name _____

Date: _____

Signature _____